

# ZOLLER d d u expect great measures d d u

## CUSTOMER STORY

Discover how Dalau Ltd organised and systemised their tooling to achieve full traceability with ZOLLER UK software.

### **PROJECT BRIEF**

<u>Dalau Ltd</u> is one of the biggest fluoropolymer manufacturers in the UK, exporting over 11 million components to 35 countries every year. They work across industries including electronics, engineering, aerospace and medical, ensuring the highest quality components for their customers.



Dalau Ltd has invested in the <u>Tool</u> <u>Management Solution (TMS) software from</u> <u>ZOLLER UK.</u> This has allowed them to upgrade their tool organisation to achieve greater control of their manufacturing processes.

Dalau are constantly investing in the latest technology. With quality at the forefront of everything they manufacture, Dalau need to ensure that the parts they manufacture are of high accuracy, consistency and traceability.

Dalau were looking to upgrade their tooling systems and organisation across their site, and made contact with ZOLLER UK to explore their tool management solutions.

"Making over 11 million components is a lot of components. You need accuracy and reliability. Previously, engineers would be running around looking for a drill," said David Sage, Managing Director of Dalau Ltd.

Kev Guymer, who works in Autoshop Support Tooling for Dalau, said: "The identification of the tooling is key which is why we bought the ZOLLER UK software."

#### THE SOLUTION



Dalau invested in the <u>Bronze Package TMS</u> <u>software</u> from ZOLLER UK to upgrade their tool organisation to achieve greater control of their manufacturing processes.

The Bronze Package TMS software allows you to organise complete tools, individual components, data sheets and accessories with ultimate efficiency to be able to locate the right tool, at the right place, at the right time.

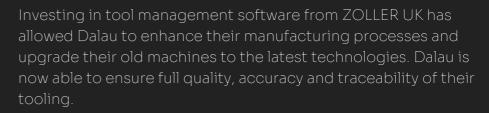
"The ZOLLER software gives us all the information we want. It's about building the database and rationalising our part descriptions so the data we're putting on the ZOLLER software makes sense. With this traceability in place, we have a much more robust system," explained Kev.



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#### THE BENEFITS





David explained the benefits of Dalau's new investments: "We've built an inventory of all our tooling and created kits which link that to engineer master system. Each part has its own part number so we can see the description of the part and track its movements. The service from the ZOLLER UK has been brilliant, it has improved the business immensely."



Kev had this to say about the new ZOLLER UK software: "I would recommend the TMS software. It's a very user-friendly piece of software. The menus are intuitive and the graphical representation is very helpful when navigating through the software. We keep tool kits for the big repeat work and are able to get usage information on our tools. The team at ZOLLER UK took the time to find out what we did as a company, how we were running our tooling and what our plans are for the future to tailor the training around that. They focused on the modules we were going to be using most to make sure we were up to speed."

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Kev Guymer, Autoshop Support Tooling at Dalau.





Watch the full customer story on the ZOLLER UK YouTube channel.

#### Contact us.

Get in touch to request a FREE consultation with a member of our team.

#### Call: **01283 585933** Email: **info@zolleruk.com** Visit: **zoller-uk.com**

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